

But for the Plan (The Retiree and the Business Next Door)

Ethel (not her real name) enjoyed spending time in her backyard and in her garden. She had, over many years, developed an oasis for herself to enjoy during her retirement. That is, until her neighbour, a commercial activity, installed outdoor lights. Lights shining so brightly that night time had become day time.

This was truly upsetting. Ethel could no longer enjoy sitting in her garden. She spoke with the Manager of the business several times, but her efforts to obtain relief were ignored.

It was at this point that she decided to call upon her CAW Legal Services Plan coverage, and retained a Staff Lawyer at the London office, to make demands on her behalf.

The Staff lawyer contacted the business and advised that if steps were not taken to resolve the problem immediately, he would commence a lawsuit.

This simple intervention produced immediate results. Ethel was ecstatic when she called our office with the good news. Someone from the business contacted her, and they arrived at a speedy and satisfactory resolution.

But for the CAW Legal Services Plan, it is unlikely that Ethel would have been able to afford to fight her commercial neighbour. With the Plan, she quickly achieved the results she desired.

*... Submitted by Ted Hopkins,
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